



# ELECTRICITY SUPPLY CONTRACT FACT SHEET

THIS FACT SHEET SUMMARISES YOUR PRICE PLAN DETAILS

**Note:**

1. The Energy Market Authority requires an electricity retailer to provide you this Fact Sheet before you enter into an Electricity Supply Contract with the retailer. This Fact Sheet aims to provide you with all key information about the contract.
2. If you require any explanation on this Fact Sheet, the retailer is obliged to provide you with the explanation.
3. Unless otherwise stated, all fees and charges stated in this Fact Sheet are exclusive of GST.

| A. GENERAL INFORMATION  |                            |                          |              |
|---|----------------------------|--------------------------|--------------|
| Name of Electricity Retailer:   | GreenCity Energy Pte. Ltd. | Fact Sheet Version Date: | 13 June 2018 |
| B. ELECTRICITY PRICE PLAN INFORMATION   |                            |                          |              |
| Name of Price Plan:   | Price Plan Name            | Type of Price Plan:      | Non Standard |
| Plan ID:  | Plan ID Name               |                          |              |
| For <b>Standard</b> Price Plan, the electricity rate payable by you is as follows*: |                            |                          |              |

Fixed price plan: \_\_\_\_\_ cents/kWh



- Discount-off regulated tariff plan: \_\_\_\_\_% or \_\_\_\_\_cents/kWh
- Discount Peak/off-peak plan:
- i. \_\_\_\_\_ cents/kWh for peak periods from \_\_\_\_\_
- ii. \_\_\_\_\_ cents/kWh for off-peak periods from \_\_\_\_\_

For **Non-Standard** Price Plan, the electricity rate payable by you is as follows\*:

Fix price plan: \_\_\_\_\_ cents/kWh

The electricity retailer should clearly specify any incentives (including the terms and conditions) to be given to you if you contract for contract for the electricity price plan (see footnote 2)\*

- Free gifts, promotions, rewards or services:
- Conditional discount:
- Not applicable plan

|  |   |   |   |
|--|---|---|---|
| Contract Duration<br>(see footnote 3):   | 24 Months   | Contract Renewal*                             | There is no contract<br>renewal clause.<br>Auto-renewal.    |
| To use smart meter<br>(see footnote 4)*: | <input type="checkbox"/> Yes<br><input type="checkbox"/> No | Retailer to bill electric<br>charges directly | <input type="checkbox"/> Yes<br><input type="checkbox"/> No |



### C. ADDITIONAL FEES OR CHARGES TO BE BOURNE BY YOU FOR ELECTRICITY

|   |  |                             |              |
|---|--|-----------------------------|--------------|
| One-time registration fee:                    |  | Late payment charge:        |              |
| Early Termination Charges:                    |  | AMI meter installation fee: | Non Standard |
| Security deposit (see footnote 6):            |  |                             |              |
| Any other fees and charges (see footnote 7)*: |  |                             |              |

1. This Plan is offered to consumers residing in residential properties such as HDB, Condominium, Private Apartment and Landed, and have subscribed for electricity consumption for your own personal household use. This plan is valid till 31 July 2018.
2. To enjoy the discounts, you will have to fulfil the whole contractual term. Such benefits would be reversed and chargeable if the full contractual term is terminated prematurely.
3. The prevailing Transmission Loss Factor (“TLF”) for Low Tension applies. You will be billed for the Transmission Lost under energy usage portion during energy transmission for energy losses.
4. All prevailing third party charges are included in the energy rate, unless otherwise stated. (For the avoidance of doubt, the energy rate is exclusive of the carbon tax which will be introduced in 2019 and passed through to consumers).
5. If AMI Meter is required, such fee is to be borne by you.
6. Non-recurring MSS charges may apply, and such will be borne by customers, if required.
7. All Prices and lost adjusted Energy Charges quoted are exclusive of and subject to GST. The amount for GST shown on the bill is calculated based on the sum of the GST charged



for each individual item. Applicable GST will be indicated in the monthly invoice and payable by you.

8. Should this contract be terminated within the legally binded contractual period or within two (2) business days before the contractual start date, an Early Termination Charge is applicable.
9. Full Product Terms as well as Standard Terms and Conditions would apply and these can be found at [www.greencity.sg](http://www.greencity.sg).

#### D. BUNDLED PRODUCT OR SERVICES (SEE FOOTNOTE 8)

Not Applicable

If yes, the electricity retailer should specify below what are the bundled products or services. You should discuss the details with the electricity retailer such as the applicable fees and charges as well as the terms and conditions for accepting the bundled products or services:

The electricity retailer should clearly specify any incentives (including the terms and conditions) to be given to you if you contract for the electricity price plan (see footnote 2)\*:

#### E. FOOTNOTES



1. You can visit the online information platform at <http://compare.openelectricitymarket.sg> to easily compare the standard price plans offered by different electricity retailers.

Standard price plans refer to the following:

- Fixed price plan that charges you a single rate for electricity that you consume throughout your contract duration.
  - Discount off regulated tariff plan that charges you a rate that is based on a discount off the prevailing regulated tariff throughout your contract duration.
  - Peak/off-peak plan that charges you a single rate for electricity that you use during peak periods (e.g. day time), and another rate for off-peak periods (e.g. night time).
2. The electricity retailer may offer you incentives in return for contracting for the electricity price plan. The incentives may include:
    - free gifts, promotions, rewards or services; and/or
    - conditional discount that reduces your electricity bill if you meet certain conditions such as making payment promptly or via certain payment modes.
  3. During the contract duration, the electricity retailer will charge you a fee for early termination of the contract or switching to buy electricity from another retailer or SP Group.
  4. A smart meter is a digital meter capable of measuring your electricity consumption every half-hour. It can also be read remotely and provide you with timely and useful information on your electricity consumption. It is optional to install a smart meter to measure your half-hourly electricity consumption, unless the price plan you sign up for requires one. Your retailer will advise you on this. Where a smart meter needs to be installed, SP Group will impose a one-time installation fee of \$40 per meter (exclusive of GST).
  5. Under indirect billing, you will receive a single monthly bill from SP Group covering the charges for electricity supply by the electricity retailer as well as the charges for other utilities (such as water and gas supply). With direct billing, the electricity retailer will bill



you directly for electricity supply, and SP Group will issue you a separate bill for the other utilities.

6. Electricity retailer requiring you to provide a security deposit should indicate the amount of security deposit for electricity supply. If you are a residential consumer, the maximum amount of security deposit an electricity retailer is allowed to collect is equivalent to 2 months of your average monthly electricity bill at the point of contracting, contract renewal or during the term of the contract.
7. The electricity retailer may require you to pay one or more of the prevailing market-related charges.  
You may refer to **<http://www.openelectricitymarket.sg>** for more information on market-related charges.
8. The electricity retailer may bundle the supply of electricity with other products and/or services, such as the provision of phone or internet services, home energy management systems, newspaper or magazine subscription, etc.